



May 14, 2025

Dear Valued Client,

Beginning **Monday May 19, 2025**, we will be making a minor change to the online system.

When the nurse places an order for a urine (culture or urinalysis) the system will ask for the collection date and time to be entered. We have noticed that we are getting many nurse collected specimens that do not have the collected date and time on the specimen or order. For AHA to complete the ordered testing, we must have this information. Please make sure that the collection date and time on the order matches the collection date and time that is on the specimen container to avoid rejection.

When a urine is ordered, the collection date and time boxes will appear

Collection: ☐ Phlebotomy Draw/No qualified personnel available ☒ OR Nurse Specimen Collection

Clinical Information: Fasting: Room #: Bed:

Test Codes:

Test Codes:	Description:
5801	CULTURE, URINE
500	URINALYSIS

Urine Collect Date: Collect Time:

Diagnosis Codes:

Diagnostic Codes:	Description:
N30.00	Acute cystitis without hematuria

Misc. Test Info:

Misc. Dx Info:

ACKNOWLEDGEMENT

☐ The Ordering Provider indicated above, Demo Provider, has entered the order for the diagnostic laboratory tests listed above and the order, written or verbal, is confirmed in the patient's medical record. The Ordering Provider has established the medical necessity of the tests as set forth in the patient's medical record. The diagnoses and ICD-10 Codes set forth above are accurate and correct as reflected in the patient's medical record.

As always, we appreciate your partnership and are here to help. Please let me know if you have any questions or concerns.

Sincerely,

Corey A Gillen

Corey Gillen

SVP of Customer Success

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